



CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

PROSODIE IBÉRICA, S.L.U.

**CL ANABEL SEGURA, 14.
28108 - ALCOBENDAS
(MADRID)**

**CL TRASPADERNE, 29.
28042 - MADRID**

**PL AMÉRICA, 2 7ª PLANTA.
46004 - VALENCIA**

has implemented and maintains a

Business Continuity Management System

for the following scope:

The Business Continuity Management System (SGCN) for the "Contact Center as a Service" Services based on the Prosodie Cloud platform for the Customer Interaction Center (ODIGO)

which fulfills the requirements of the following standard

ISO 22301:2012

First issued on: **2018-10-22** *Validity date:* **2021-10-22**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-SCN-2018/0006



*Alex Stoichitoiu
President of IQNet*

*Rafael GARCÍA MEIRO
Chief Executive Officer*

AENOR

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic
Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifointi
Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway
NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com