

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

ODIGO IBERIA, S.L.U.

CALLE TRESPADERNE,
29.
28042 - MADRID

PLAZA AMÉRICA, 2 - 7ª
PLANTA.
46004 - VALENCIA

CALLE DE PEDRO DE VALDIVIA,
10.
28006 - MADRID

has implemented and maintains a/an
Business Continuity Management System

for the following scope:

The Business Continuity Management System (SGCN) for the "Contact Center as a Service" Services based on the Prosodie Cloud platform for the Customer Interaction Center (ODIGO)

which fulfils the requirements of the following standard

ISO 22301:2012

First issued on: 2018-10-22 Modified on: 2023-03-01 Validity date: 2024-10-22

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: **ES-SCN-2018/0006**



Alex Stoichitoiu
President of IQNET



Rafael GARCÍA MEIRO
CEO

AENOR
Confía

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com