

# Certificate

AENOR has issued an IQNET recognized certificate that the organization:

## ODIGO IBERIA, S.L.U.

CALLE TRESPADERNE,  
29.  
28042 - MADRID

PLAZA AMÉRICA, 2 - 7ª  
PLANTA.  
46004 - VALENCIA

CALLE DE PEDRO DE VALDIVIA,  
10.  
28006 - MADRID

has implemented and maintains a/an  
**Business Continuity Management System**

for the following scope:

**The Business Continuity Management System (SGCN) for the "Contact Center as a Service" Services based on the Prosodie Cloud platform for the Customer Interaction Center (ODIGO)**

which fulfils the requirements of the following standard

**ISO 22301:2012**

*First issued on: 2018-10-22 Modified on: 2023-03-01 Validity date: 2024-10-22*

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: **ES-SCN-2018/0006**



**Alex Stoichitoiu**  
President of IQNET



**Rafael GARCÍA MEIRO**  
CEO

**AENOR**  
Confía

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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\* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)